



WARRANTY REGISTRATION CERTIFICATE

Name of Present Property Owner

Address

City, Province, Postal Code

Phone

Email

Date of installation

Dealer Name

Register Instantly online at vinylbilt.com or mail to 3333 Langstaff Road, Concord, Ontario, Canada L4K 5A8.

Terms and Conditions

Any part repaired, replaced or exchanged will be guaranteed for the remaining period according to the terms and conditions of the original warranty. Vinylbilt will honour its warranty as long as the products have been used under normal conditions and not misused and have been properly installed and maintained. This warranty, effective since May 1st, 2017, is the only valid and applicable warranty. Any mention of warranties on our brochures or advertising is indicative only. No other warranty - written or verbal - is considered valid. Products sold previously by Vinylbilt Doors and Windows are covered by the warranty applicable at the date of sale of such products. Vinylbilt may make changes to its products without notice and defective parts may be replaced with new parts that differ from the originals. In such cases, Vinylbilt is under no obligation to modify merchandise already delivered or to create new parts to a claim.

Claim Procedure

This transferable warranty applies solely to the owner. The owner or dealer must promptly report, during the warranty period, any defects observed. The owner must send a written claim containing a detailed description of the product defect to the authorized dealer where the product was purchased. The warranty period begins on the date the goods were delivered by the manufacturer.

Proof of purchase indicating the production number must be provided with all claims for the warranty to apply. This warranty is subject to U.S. laws.

Over **40 YEARS** of **PERFORMANCE**
Our Worry - Free Warranty



Our process for perfect windows

Quality doesn't happen by accident. From the time an order is placed, a seamless process with over 100 check points at every stage of manufacturing, ensures a perfect vinyl window is delivered to your home, on time.

Although some window manufacturers meet CSA standards by testing their windows in a lab setting, Vinylbilt goes one step further to obtain CSA Certification for the windows which involves more stringent factory testing and random testing by CSA.

Simple values ensure a superior product

Utilizing only quality materials, expert craftsmanship, personal attention to detail and the latest state-of-the-art technology, we adhere to the highest standards in the industry. We ensure every customer receives excellent service before, during and after purchasing a Vinylbilt window.

From the time your order is placed to the time it's delivered and installed, every aspect of your Vinylbilt window has been carefully inspected.



Atis and Atis & Drawings are trademarks of Atis Group Inc., used under license. The manufacturer reserves the right to make changes to its products without notice.



OUR WORRY-FREE WARRANTY

General Terms and Conditions

In order to receive the benefits offered under this Warranty, the attached Warranty Registration Certificate must be completed by the window Contractor, and the original Purchaser, and received by Vinylbilt no later than thirty (30) days after the completed installation. Alternatively, the registration form can also be completed online at vinylbilt.com. Vinylbilt shall acknowledge receipt of the Warranty Registration Certificate if delivered in accordance with the terms hereof.

This document contains the entire agreement between the parties regarding the subject matters contained herein. There are no other warranties between the parties in connection with the subject matters contained herein (whether expressed or implied, statutory or otherwise) except as explicitly set-out in this document.

Quality Standards

All Vinylbilt products are manufactured according to Vinylbilt standard manufacturing tolerances. With quality construction, committed staff and technology we ensure the best possible products and service available.

20 Year Warranty on White Vinyl Frame and Vinyl Sash Members

Vinylbilt Windows and Greenhouses are warranted against such defects in material that might result in blistering, peeling, flaking, corroding and fading of the frame or sash members.

20 Year Warranty on Super Spacer® Insulating Glass

Vinylbilt warrants that the insulating glass units Super Spacer® contained in the windows fabricated from select A-quality glass, and that under normal conditions there will not be an obvious obstruction of vision, which is the result of film formation or dust collection between the interior glass surfaces. The foregoing warranty shall be limited to 15 years on Insulating Glass Greenhouse Windows. Sealed units installed in non-Vinylbilt products are warranted against seal failure for a period of one year.

10 Year Warranty on Hardware

Vinylbilt warrants that the hardware shall remain in good operational condition excluding

abuse of hardware such as over tightening of mechanism which may cause the roto gear to strip commencing from the date of installation.

20 Year Warranty on Interior Laminate Finish

Vinylbilt warrants that the vinyl/PVC laminate will not delaminate, chip, crack or blister.

15 Year Warranty on Solar Bond™ Paint

Solar Bond™ standard colours are warranted against such defects in material and workmanship that might result from paint peeling, flaking, cracking and major discoloration for a period of fifteen (15) years. The foregoing shall not apply to any damage that is caused by exposure to sunlight, heat, or noxious or abrasive materials

20 Year Limited Warranty on Patio Door

Vinylbilt warrants the patio door vinyl frame and sash components against blistering and peeling, flaking, and corroding for a period of twenty (20) years. All hardware is warranted against defects for two (2) years. Insulating glass panels are warranted against seal failure for ten (10) years. Workmanship and mini blinds are warranted for a period of five (5) years. Exterior paint is warranted for a period of ten (10) years to remain free of peeling, cracking and major discoloration not caused by exposure to sunlight heat, noxious or abrasive materials.

Warranty Limitations

Vinylbilt's liability is limited solely and exclusively to repair or replacement of the product and to substitute parts (as may be necessary in the sole discretion of Vinylbilt) and under no circumstances will Vinylbilt be liable for incidental or consequential damages, such as, but not limited to, labour costs for any purpose, inconvenience, damage or injury to persons or to property, loss of income, or any other damage, cost or expense. This Warranty will be deemed null and void in any of the following circumstances: (i) if the owner/purchaser modifies or otherwise alters in any way the product after installation without the written consent of Vinylbilt, (ii) if the product is used for a purpose not intended, or otherwise outside the accepted and advised use, (iii) if harmful cleaning solutions and abrasive compounds are used on

the product, or (iv) with respect to any windows manufactured outside Vinylbilt's manufacturing specifications as specified on www.vinylbilt.com.

Window Ownership Transfer Form

This Warranty is transferable to future owners of the property only if Vinylbilt receives written or online notice of the transfer in ownership within thirty (30) days of the new owner taking possession of the property in question, where the warranted product is installed, failing which the Warranty will then expire automatically without the possibility of revival, on the close of business on the thirtieth (30th) day after the owner takes ownership of the said property. For greater certainty, no transfer shall have the effect of extending any time periods provided for herein.

Effective Date of Warranty

This warranty will only come into force upon receipt by Vinylbilt of the Warranty Registration Certificate. Failure to send the duly completed Warranty Registration Certificate within 30 days after the completed installation of the product in accordance with the terms hereof shall result in all warranties set-out herein being void and Vinylbilt shall consequently be forever released from all obligations contained herein.

Installation Liabilities

Vinylbilt is responsible solely for the manufactured product. All installation related claims should be directed to the Distributer/Dealer/Installer. Vinylbilt will not be responsible for claims arising between the Distributor/Dealer/Installer and their customers. Vinylbilt is a Window Wise Approved manufacturer and adheres to the Window Wise standards available at www.windowwise.com

Exclusions from Warranty Coverage

Without limiting anything else contained herein, damage resulting from the following are excluded from coverage under this Warranty:

1. Exposure to harmful pollutants, the corrosion of non-vinyl products or components due to the close proximity to coastal areas, excessive thermal or physical stress and/or high humidity levels such as but not limited to improper storage.
2. Any damage to the window or window components due to the settlement of building structure.
3. Any damage caused by wind, hail, lightning or other incident of weather, deemed as an act of God.
4. Minor imperfections in windows and doors that do not affect the product's structural integrity or obscure vision.
5. Any window which has been repaired or modified by any person other than a factory-trained Service Technician or authorized Vinylbilt representative or any Non-Vinylbilt add-on or replacement parts added to the window(s).
6. Any defect, malfunction or failure to perform, which has occurred because of unreasonable use, improper application or the failure to perform reasonable or necessary maintenance.
7. If products with visible defect(s) after goods have been picked up or delivered and are installed with such defects, but not limited to scratches, dents, and cracks and/or damaged components without notifying Vinylbilt prior to installation.
8. Condensation on windows, which may occur as a natural result of humidity within the house or building area. Please refer to <http://oe.nrcan.gc.ca> for condensation prevention tips.